



How to access the Pacific Engagement Visa (PEV) Employment Support Service

The Australian Government has established a free support service in each participating country to help applicants selected from the ballot to find a job in Australia. This is so you can meet the employment requirements for the Pacific Engagement Visa. Please use this fact sheet to help you understand more about the service provided.

What is the PEV Employment Support Service?

The PEV Employment Support Service provides tools and guidance to help you understand the Australian job market, build skills to help you search for work, and connect with employers in Australia.

Support available

The support you can access includes:

- **Employment preparation and workplace culture** – support with finding work in Australia and understanding Australian work culture
- **Build job search confidence** – educational webinars to strengthen your ability to manage your own job search, including how to talk to employers, understand each step of the job search process, and address common challenges
- **Employer connections** – connect you with suitable Australian employers
- **Employment information sessions** – information on the Australian labour market, job opportunities in different regions, and practical information on creating effective resumes, cover letters and interview preparation
- **Employer communication support** – advice on talking about your status as a PEV applicant with potential employers.

Contacting the PEV Employment Support Service

You can access the PEV Employment Support Service by:

-  Emailing us at employment@pevsupport.com.au
-  Registering for an Employment Support Session at www.pev.gov.au

When you send us an email, you will first receive an automatic reply with information on the service and useful links to help you start your job search preparation. The PEV Employment Support Service will respond to your email within 7 business days.

The applicant journey

This is a general overview of the different steps someone receiving support from the PEV Support Service might go through. However, every experience is unique and your experience may look a little different. This is because the PEV Employment Support Service is flexible - different types of support can be provided and steps can be skipped or repeated depending on your needs.

The applicant journey

1 Applicant verified

2 Applicant attends Visa Application Session

3 Applicant attends Introduction to the Employment Support Service Webinar

4 Applicant receives next steps: Privacy and Consent Form

5 Applicant attends Job Preparation Toolkit Webinar

6 Applicant completes Applicant Questionnaire

7 Applicant enters the employment process. Job matching commences

8 Applicant receives support with interviews, pre-employment checks and employment contracts

9 Applicant attends Pre Departure Information Session

The PEV Employment Support Service is there to provide guidance and support throughout your applications. While we can connect you with Australian employers, applicants are encouraged to continue applying for jobs independently. With your effort and our support, you can find good work and prepare for life in Australia.

Response timeframes

- After you contact the PEV Employment Support Service via email, you will receive an automatic response acknowledging that we have received your enquiry and will respond within 7 business days. Please contact us if you haven't received a response within this timeframe
- After completing our Applicant Questionnaire, we will contact you once a job match has been identified. While you are waiting for a job match, we encourage applicants to keep applying for jobs on their own.



Find out more about the PEV Employment Support Service at www.pev.gov.au

On our website, you can explore more resources, including employment fact sheets and resume templates. You can also sign up for Employment Information Sessions to learn more about finding a job in Australia.